Restaurant & Catering Industry Association Terms and Conditions

These terms apply to all training courses run by **Restaurant & Catering Industry Association**. By registering for a training course offered by **Restaurant & Catering Industry Association** you are agreeing with the following terms and conditions. The terms are correct at time of printing, but are subject to alteration by **Restaurant & Catering Industry Association**.

1. **Registration:** Registration for a training course can be made either by:

   (a) in writing via mail fax or email; and

   (b) over the phone.

   1.1 Restaurant & Catering Industry Association is not obliged to accept any registration.

   1.2 Restaurant & Catering Industry Association reserves the right to cancel the training course no later than five (5) business days prior to the commencement of the training course.

2. **Payment:** Places are only confirmed on receipt of full payment. In most circumstances all payments received will be debited from your account within forty-eight (48) hours. A receipt and confirmation will be emailed, faxed or posted. **Restaurant & Catering Industry Association** will not be held responsible for returned cheques due to insufficient funds being available in your account.

3. **Cancellation by You: Restaurant & Catering Industry Association** will use its best endeavours to accommodate any changes in your circumstances but cannot agree that **Restaurant & Catering Industry Association** will be able to do so.

   After receipt of your registration and **Restaurant & Catering Industry Association's** confirmation of the training, following charges apply if you cancel your attendance:

   (a) **cancellations** received in writing by Restaurant & Catering seventy-two (72) hours prior to the course commencing will pay fifteen (15) per cent of the course fee.

   (b) **cancellations** received in writing by Restaurant & Catering forty-eight (48) hours prior to the course commencing will pay twenty-five (25) per cent of the course fee.

   (c) **cancellations** received in writing by Restaurant & Catering twenty-four (24) hours prior to the course or on the same day of the course commencing will pay fifty(50) per cent of the course fee.

   (d) If you fail to attend on the registered date of the course due to illness, Restaurant & Catering Australia will schedule a new date for a course offering the same subject matter upon submission of medical certificate. A cancellation charge will not be levied in this case.

4. **Liability:** to the extent permitted by law **Restaurant & Catering Industry Association**, its employees and/or agent shall not be under any liability whether in Contract tort or otherwise from any cause whatsoever, whether occasioned by negligence or otherwise, for any injury, damage or loss, including indirect and/or consequential damages including but not limited to loss of profit.

   a) **Restaurant & Catering Industry Association** is not liable for any belongings you bring to the training course.

5. **Applicable Law:** All contracts shall be exclusively governed by and construed with the Laws of the State of New South Wales and submit to exclusive jurisdiction of the Courts of New South Wales.